



Quality Policy Statement

The Melrob Group is committed to providing a high quality chemical distribution service, as well as manufacturing and other associated products and services. We aspire to understand the needs, and where possible, exceed expectations of its customers. In addition we strive to be the preferred supplier for our products and services.

This level of quality is assured through the Quality & Environmental Management System that meets the requirements of the ISO 9001:2008 Standard, and we are committed to upholding our ISO 14001:2004 accreditation.

We strive to continually improve the performance, quality, and value of our products and services by:

- Valuing and listening to our staff and providing sufficient on-going training and support in order for them to excel in their roles.
- Verifying that our products, operations and services comply with relevant statutory, regulatory requirements as dictated by specific markets.
- Assessing suppliers and contractors to check that they align with our Quality and Environmental standards, and holding them accountable for compliance.
- Using a risk management based approach as a continuous improvement tool.

Achievement of this policy is reliant on the commitment of all Melrob staff to uphold procedures, be proactive with improvement ideas, and to consider and manage risk and change.

The management of the Melrob Group is committed to providing the resources and facilities necessary for achieving objectives and fulfilling this standard and the Melrob Group Managing Director retains overall responsibility and operational control of the Quality and Environmental Management System.

This Policy and the obligations and responsibilities required by our Quality and Environmental Management Systems have been communicated to all employees, and this Policy is available to the public via our website.

A handwritten signature in black ink, appearing to read "I. Melliush".

Ian Melliush

Melrob Group Managing Director

Date: 28th January 2015